



IMPORTANT NEW INFORMATION RE TENNCARE PHARMACY AGREEMENTS FOR 2011

Pharmacists should by now be aware that effective **February 1, 2011**, TennCare and SXC will be requiring **NEW Provider Agreements, Applications and Disclosure Statements** from all pharmacies that wish to participate in the TennCare Ambulatory/LTC Pharmacy Network or the TennCare Specialty Pharmacy Network. The documents needed to re-contract can be obtained via TennCare's Provider Web Portal at <https://tnm.providerportal.sxc.com>.

SXC has provided information on behalf of TennCare that TennCare is offering conference calls to assist independent pharmacies that may have questions or need assistance with the contracting process. The first call was held yesterday on Wednesday, December 22nd. Two other calls have been scheduled for:

- Wednesday, December 29th from 10:00 am - 11:00 am CT
- Wednesday, January 5th from 10:00 am -11:00 am CT

All calls will use the following dial in number 800-466-7920, with pass code 6066063#

If you have questions and can not make any of the calls, TennCare advises you to contact your SXC Provider Educator for assistance:

- West TN: Jud Jones 630-352-8897
- Middle TN: Robert Dinwiddie 630-352-8895
- East TN: Kim Brunger 630-352-8896

IMPORTANT INFORMATION:

TPA participated in the first phone call on Wednesday the 22nd. During the call it was pointed out some contracts that had been submitted by pharmacies were being returned because the documents submitted were deemed incomplete. The explanation was given that some blanks in the Agreements, Applications or Disclosure Statements had no answers so the contracts were deemed incomplete by SXC. **Therefore, it is critical for each pharmacy to complete all blanks in these documents in some manner. It is recommended if the questions or information requested do not apply to your pharmacy, you enter a "NA" in all those blanks.**

REMEMBER: ACCORDING TO TENNCARE AND SXC, IN ORDER TO ASSURE YOUR PHARMACY WILL BE IN THE NEW NETWORK ON FEBRUARY 1, 2011, YOU MUST GET YOUR COMPLETED (as deemed by SXC) CONTRACT RETURNED BY JANUARY 1, 2011.

TPA Dues Renewal Forms and Invitations to Join are now being sent to pharmacists and pharmacy technicians via e-mail and/or regular mail. *Rather not wait?* Visit <https://secure.xo.com/tnpharm.org/Index.shtml> to join or renew any time, or call 615-256-3023.

Tennessee Pharmacists Association 615.256.3023 615.255.3528 Fax tpa@tnpharm.org www.tnpharm.org

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