



TennCare Checks Delayed

The Tennessee Pharmacists Association received the following memo from the Bureau of TennCare:

Memo

To: TennCare Pharmacy Providers
From: First Health/Bureau of TennCare
Date: September 18, 2008
Re: Pharmacy Checks

The Bureau of TennCare would like to give our providers advance notice of a change in the check mailing schedule for the week of September 15, 2008. Due to a technical failure with our processing system, the check mailing initially scheduled for September 19, 2008 will be slightly delayed until Monday, September 22, 2008. (This affects claims processed 09/09/08 through 09/15/08). We know this may be an inconvenience for many of our providers and we sincerely apologize for whatever burden this may cause. We appreciate your patience and cooperation as we diligently try to correct this issue.

Hurricane Gustav Evacuees Prescription Reimbursement

The Tennessee Pharmacists Association has obtained the following information from the Tennessee Department of Health regarding reimbursement for prescriptions provided to Hurricane Gustav evacuees.

The State of Tennessee Executive Order No. 57 expires on September 30. After this date, Tennessee pharmacies may bill for all Louisiana evacuee prescriptions that were filled during the period of August 29 - September 30. To be submitted for reimbursement from FEMA, the pharmacy will need to include the following prescription information:

- Visible listing of a special code that the pharmacy or company created to identify a prescription as filled specifically for medical assistance in the emergency response to Gustav. (The pharmacy can assign its own unique code to qualify for this provision.)
- Prescription number
- Date dispensed
- City and state of the patient's permanent/originating address; reimbursement will only be provided for individuals with a permanent/originating Louisiana address
- Name of medication dispensed
- Quantity of medication dispensed
- Amount Due

A cover letter from the central billing office of the company, including a statement certifying that all of the contents of the submission are true and accurate, and a valid signature are required.

The letter and collective information should be submitted by delivery to:

Calita S. Richards, Pharm.D., MPH
Director of Pharmacy
Tennessee Department of Health
425 5th Avenue, North
5th Floor, Cordell Hull Building
Nashville, TN 37243

The State of Tennessee and the Department of Health greatly appreciate the continued support of all pharmacies within the state in the collaborative emergency response efforts to provide much needed medications to evacuees of Hurricane Gustav. **If you have further questions regarding billing, please call 615-253-2311.** PLEASE DO NOT CALL THE BOARD OF PHARMACY.

Tennessee Pharmacists Association 615.256.3023 615.255.3528 Fax tpa@tnpharm.org www.tnpharm.org



PROVIDING INDEPENDENT PHARMACY
WITH THE TOOLS TO STAY COMPETITIVE

