



TennCare PBM Transition Notice

The Bureau of TennCare issued a PBM Transition Notice yesterday, the relevant text of which is excerpted below. The notice is also available as a stand-alone document on the TPA website at www.tnpharm.org/MembersOnly/TennCare/TC_transition.9.24.08.pdf. Members unable to access the notice online are welcomed to contact TPA (615-256-3023 or tpa@tnpharm.org) to request a fax copy.

From the Bureau of TennCare:

Effective **October 1, 2008** SXC Health Solutions will take over the processing of Point-of-Sale Pharmacy claims for the TennCare Pharmacy program. To ensure a smooth conversion, pharmacies should be aware of the events and requirements regarding the following:

- Contact Numbers
- New ID Cards
- Transition from First Health to SXC for Claims Processing
- Prior Authorizations
- Diabetic Testing Supplies

CONTACT NUMBERS:

Prior authorization and help desk hours of operation, telephone number and fax number will remain the same under SXC's operation.

TENNCARE ID CARDS:

New identification cards have been sent to all recipients. For claims transmission purposes, the identification number or the social security number of the beneficiary may be used.

TRANSITION FROM FIRST HEALTH TO SXC FOR CLAIMS PROCESSING

TennCare will not be able to provide SXC the final week of claims history until October 6th. Therefore, **all claims and reversals for prescriptions dispensed in September should be submitted**

before 11:59pm ET September 30, 2008. Reversals straddling the conversion date may not process until October 8th. Should you need to expedite a transaction, please contact the SXC technical call center. Please bear in mind that we anticipate a high call demand around the start date.

All TennCare claim processing by First Health will cease at **11:59pm ET on September 30, 2008**. SXC will begin processing claims at **12:00am CT on October 1, 2008**. Note that there will be an hour gap because the processors are located in different time zones.

PRIOR AUTHORIZATIONS:

Previously Approved Prior Authorization: All active prior authorizations will transfer to the SXC system. Expiration dates will remain the same.

DIABETIC TESTING SUPPLIES:

Effective **October 1, 2008**, Bayer Healthcare and Roche Diagnostics products will become preferred diabetic testing supplies. Previously preferred products will be grandfathered until 1/1/09. A number of other changes have been made to the Preferred Drug List (PDL), also effective **October 1, 2008**. Patients currently receiving a deleted product will be grandfathered for 3 to 6 months depending on the product. A complete listing of the PDL changes is available at <http://tennessee.gov/tenncare/pro-pharmacy.html>.

Correction: Accreditation Deadline for Hospice Suppliers

On September 15, 2008, the Tennessee Pharmacists Association broadcast information received from the National Community Pharmacists Association (NCPA), that DMEPOS suppliers servicing hospices had to be accredited by December 2, 2008. Thanks to TPA member Tony Powers and information he provided from the National Home Infusion Association (NHIA), we have confirmed that this information was incorrect.

The correct information is: Existing DMEPOS suppliers that are enrolled in the Medicare program are required to obtain and submit proof of accreditation to the National Supplier Clearinghouse (NSC) by September 30, 2009. The NSC will revoke a DMEPOS supplier's billing privileges on October 1, 2009.

The accreditation process may take up to 9 months to complete for an enrolled DMEPOS supplier that submits a complete application to the Accreditation Organizations (AOs) and has no deficiencies to

correct post onsite-survey. Therefore, all enrolled DMEPOS suppliers will need to submit a complete accreditation application to the AOs by January 31, 2009. This is to ensure that the DMEPOS supplier will receive an accreditation decision (provided that they meet the all the accreditation requirements) by September 30, 2009.

We apologize for any inconvenience and urge each DMEPOS supplier to pursue accreditation by the above mentioned dates to avoid interruptions in service.

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