

Outcomes Pharmaceutical Health Care® (Outcomes®) MTM Program

Outcomes, a national administrator of face-to-face, patient-friendly MTM programs, has MTM-eligible patients under two different plans in Tennessee, HealthSpring and John Deere Health Care. Over 25,000 Tennessee patients are eligible for MTM services through these programs.

Eligible Patients

All HealthSpring Medicare Prescription Drug Plan members and a subgroup of John Deere Health Care members are eligible for a full menu of face-to-face MTM services. Pharmacy specific lists of eligible patients are available upon log-in to the Outcomes documentation platform (www.getoutcomes.com). In addition, each time a prescription claim is processed for an eligible member, an eligibility message is sent to the pharmacy.

Covered Services

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| ➤ Comprehensive Medication Reviews (CMR) | \$50.00 |
| ➤ Prescriber Consultations | \$20.00 |
| ➤ Patient Compliance Consultations | \$20.00 |
| ➤ Patient Education & Monitoring | \$10.00 |

Each member is eligible for one Comprehensive Medication Review per calendar year and as many other covered services as is necessary and appropriate. Please see the Outcomes Personal Pharmacist™ training program and the Outcomes MTM Policy and Procedure Guide at www.getoutcomes.com for further details.

Targeted Intervention Program (TIP™)

In addition to pharmacist-identified services, Outcomes also works to assist pharmacists with the identification of potential MTM services. Known as TIPs, these interventions may target cost savings opportunities for the patient, inappropriate compliance, potentially-contraindicated drugs, and other drug therapy problems. On at least a quarterly basis, Outcomes uploads TIPs to the claims platform and distributes TIPs to the pharmacy network via mail and/or fax.

Pharmacy Contracting

To participate, each pharmacy must complete an Outcomes MTM Network Participation Agreement.

- Go to www.getoutcomes.com
- Click on the tab labeled "Pharmacists" at the bottom of the screen
- Select "Pharmacy Contracting"

Pharmacist Training

To be eligible to provide these MTM services and receive professional fees, pharmacists must complete the Outcomes Personal Pharmacist training program.

- Go to www.getoutcomes.com
- Click on the tab labeled “Pharmacists” at the bottom of the screen
- Select “Pharmacist Training”

For more information, visit www.getoutcomes.com or contact Outcomes at 515.237.0001 or info@getoutcomes.com.