

# Tennessee Pharmacists Association

## RESOLUTION 17.3 TPA House of Delegates

### **A Resolution Urging Dispensers to Submit Names Contained on Government IDs or Insurance Cards to the Controlled Substance Monitoring Database (CSMD)**

WHEREAS, the abuse and misuse of controlled substances has reached epidemic proportions in Tennessee and across the nation; and,

WHEREAS, the Tennessee Department of Health indicates that 1,451 people in Tennessee died from drug overdoses in 2015; and,

WHEREAS, pharmacists, as the medication experts, play an integral role in the prevention of the misuse and abuse of prescription drugs, including controlled substances; and,

WHEREAS, pharmacists and pharmacy professionals, as well as other healthcare professionals, routinely utilize information obtained from the Controlled Substances Monitoring Database (CSMD) to conduct medication reviews and make clinical decisions regarding the prescribing and dispensing of controlled substances; and,

WHEREAS, accurate and complete information in the CSMD will facilitate more timely identification of patients by health care providers and assist in the appropriate prescribing and dispensing of controlled substances; and,

WHEREAS, errors in information submitted to the CSMD, such as incorrect patient names and incomplete patient information, through dispensing software systems may prevent or delay healthcare providers from accessing accurate patient information;

NOW, THEREFORE BE IT RESOLVED, that the Tennessee Pharmacists Association (TPA) encourages all dispensers in Tennessee to submit accurate government-issued identification and insurance card information to the CSMD, including the first and last names of patients as well as any nicknames used by the patient, to ensure accuracy of information and prevent potential errors; and,

BE IT FURTHER RESOLVED, that the Tennessee Pharmacists Association (TPA) urges the staff and administration of the Tennessee Department of Health and the Tennessee CSMD to establish clear guidance and define a process to allow dispensers to submit corrections to reporting errors which have been identified in the CSMD.

Submitted by TPA Member Nancy Hart to the TPA House of Delegates  
June 12, 2017

**A** Adopted as amended on a proper motion by the Tennessee Pharmacists Association House of Delegates  
July 7, 2017

